

October Meeting

Document Management at Chase Manhattan

Tuesday, October 21, 2003

Chase Manhattan Mortgage
3415 Vision Drive

Chase Hosts ASU

Several years ago, Chase Manhattan Mortgage saw the opportunity to grow its business of servicing the loans of other mortgage lenders as well as those originated by Chase. Today, Chase Mortgage has become the largest loan-servicing provider in the nation.

Unfortunately, Chase was constrained by the limited scalability, low speed and high error rates of its original document capture solution. Chase needed to expand capacity for its rapidly growing service business from 750,000 documents per month to several million documents per month.

The system also needed to accommodate a mixed capture stream of scanned paper, plus XML streams and mainframe print reports from internal and external customer sources, within a single capture workflow

To accomplish this, Chase needed to adopt a more scalable, flexible capture platform, drastically reduce the percentage of scanned documents which required manual indexing correction and reduce the cost per captured page to improve loan servicing margins.

This presentation will cover the design of the new system, vendor selection and testing criteria, implementation using internal integration and customization and the quantifiable results of the project.

Rick Duff is a Software Development Manager in charge of Imaging Systems for Chase Manhattan Mortgage Corporation, part of JPMorgan Chase & Co. Rick has been working in Imaging for the last 8 years, and has over 17 years of IT Professional experience. He has been published in STart magazine, as well as speaking at the BAI conference, Kofax Users Group events, AIIM, as well as FSTC. Rick is an award winning music composer and lives in Columbus, Ohio.

Agenda:

5:30 - 6:20 pm	Social Time
6:20 - 7:10 pm	Dinner
7:10 - 8:10 pm	Dinner Program

Directions:

Take the Easton Exit off of I-270.
Go West on Easton Way
Turn Left on Morse Xing
Turn Right on to Vision Drive..

Reservations:

The cost of the meal is \$18.00 per person. Reservations are being taken at 294-6078 (6:30 am to 12 midnight). **You can also email your reservations. Send your reservation request to ASU via email at reservations@ASU-columbus.org.** Please place your reservation by 3 pm, of the Friday before the meeting. Cancellations will be accepted until 12:00 noon of the Monday before the meeting. Reservations made, but not attended, will result in monies owed.

Special Election!

Reggie Hooks who was elected as Vice President of ASU this past May has accepted a new job outside of Ohio. Therefore, we will be holding a special election in October to fill this very important position.

From the President...

This month's ASU meeting will be held at Chase Manhattan Mortgage Corporation. Our speaker will be Rick Duff, Application Development Imaging Manager. Rick has lots of experience with Imaging Technology.

Rick and I work close together on various Imaging related issues and projects at Chase. I certainly invite all of you to join Rick Duff as he discuss how Chase has addressed Imaging.

I would like to thank the many individuals involved in the Wyandot, Inc. tour that took place on September 23, 2003 in Marion, OH. I especially would like to thank Eddie England for organizing the facilities tour.

Also at the October meeting, we will be electing a Vice President for our organization. Who will it be? Will it be you?

See you soon at Chase.

John

Announcements

ASU Website - We are in the process of building a secure website for all members of ASU. In order for this to work, we need you to go to the website and register. The ASU website is www.asu-columbus.org. Click on *Community* and then click on the *Register Here* button.

Links to subscribe and unsubscribe to the newsletter can be found on the Mid-Ranger page of the website.

ASU LEADERSHIP**Officers**

President	John Ransom (614) 422-7176 President@ASU-Columbus.org
V. President	Open
Treasurer	Reneé Strassell Treasurer@ASU-Columbus.org
Secretary	Loretta Massey Secretary@ASU-Columbus.org

Board of Directors

Stuart Boulton	(614) 436-3767 Board.Mbr1@ASU-Columbus.org
Dean Liming	(614) 275-2752 Board.Mbr3@ASU-Columbus.org
Erick Wilds	Board.Mbr5@ASU-Columbus.org

Committees

ASU/IBM	Ann Evans (614) 659-7094 ASU.IBM.Rep@ASU-Columbus.org
COFIPS	David R. Smith (614) 294-6078 COFIPS.Rep@ASU-Columbus.org
Newsletter	Wayne Manges (614) 891-8822 Ext. 235 Newsletter@ASU-Columbus.org
Website	Greg Friensehner Webmaster@ASU-Columbus.org

Get Your Mid-Ranger Electronically!

To subscribe or unsubscribe to Mid-Ranger use the following instructions and links:

To Subscribe: Send an email from your email account to imailsrv@asu-columbus.org. There should be nothing in subject and first line of the message body should be as:

subscribe eMid-Ranger [your name]
(without brackets).

It will subscribe the from email address with the name you submitted

To Unsubscribe: Send an email from your email account to imailsrv@asu-columbus.org. There should be nothing in subject and first line of the message body should be as:

unsubscribe eMid-Ranger

You must to send from the email address that you used to subscribe.